



Terms & Conditions

Class size

A maximum of 8 dogs are allowed per class.

A minimum of 3 dogs are required to register and pay for the 7 week course in order for it to go ahead.

Payment

Full payment of £85 for the 7 week dog training course is required upon completion of the registration form and before registration for that class closes.

Payment can be made either by bank transfer (reference your full name) to the following account:

Account number: 93269990

Sort Code: 09-01-26

Or via cash which will need to be given to Theresa Speight at BeechCroft Farm before the start date of the class when registration closes.

Registration

Registrations for each course closes at least 2 days before the start date, unless specified otherwise by Nature's Therapies or Scruffs Dog Grooming in person or on social media.

You can register for a course by filling in a registration form. Once you have completed the form and read the Term, Conditions and Privacy Policy document, you need to email your completed form to either: liz.naturestherapies@gmail.com or bigtlittlev@live.co.uk

Once payment has been received your place on the course will be confirmed.

Handlers

This refers to the person(s) who will be accompanying and handling the dog during their time on the course.

We have limited space available, therefore we request that each dog comes with only **2 people maximum** per session. This helps to prevent confusion and maximise concentration for the dog during the session. Persons under the age of 16 must be accompanied by an adult at all times.



Health & safety

It is vital that you ensure you follow exact instruction given by either Liz Marden or Theresa Speight during the dog training classes. This includes when you may or may not touch other people's dogs and the distance in which you must keep your dog from the other dogs in the group. This is to prevent any health and safety issues from arising.

Liz is a fully qualified Animal Behaviourist who is experienced in handling cases of dog aggression. She has also taken courses in Animal First Aid.

Cancellations

Please note that Nature's Therapies and Scruffs Dog Grooming hold the right to cancel any of the classes. This is to ensure public and animal safety when on site and during the classes.

Short notice cancellations are highly unlikely but could be caused by extreme weather conditions such as snow and ice, illness, injury or the site becoming unsafe. We will endeavour to give 24 hours' notice of any cancellations where possible.

Refunds

Refunds will only be offered to customers who enrol and pay onto a 7 week dog training class that fails to go ahead due to shortage of numbers.

Refunds may also be offered to customers who enrol and pay onto a 7 week dog training class that is over booked.

In both cases you will be offered the option of going on the waiting list and being booked onto the next 7 week course, providing the numbers are as such that it can run.

Instructors

As advertised, throughout your 7 week course you will have both Liz and Theresa to teach you and your dog. However on occasion due to ill health or annual leave, you may only have either Liz or Theresa present to run a session.



Privacy Policy

In line with the new GDPR regulations 2018 the following details Nature's Therapies & Scruffs Dog Grooming privacy policy:

Personal information such as phone numbers, addresses and emails will not be passed on to any 3rd party organisations outside of Nature's Therapies and Scruffs Dog Grooming.

Nature's Therapies, owned by Liz Marden and Scruffs Dog Grooming, owned by Theresa Speight have collaborated to run the Dog Training Classes at Beechcroft Farm, therefore both companies will have access to your personal information provided on the registration forms.

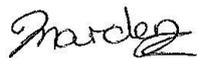
Personal information will only be used in order to contact you about a service you are currently using with either company, to request a review or to offer you any future events, special offers or courses/ workshops that either company may be running.

Information provided on yourself and your animal may be kept on file for up to 5 years at Nature's Therapies and Scruffs Dog Grooming. As per the GDPR regulations you may request to see this information at any time.

Signed:

Liz Marden

Nature's Therapies



4th January 2019

Nature's Therapies



Animal Behaviour & Training
The way nature intended it

Signed:

Theresa Speight

Scruffs Dog Grooming



4th January 2019

Scruffs Dog Grooming 