



Terms & Conditions

Supported Social Walks

Supported Social Walks are a weekly walk that you can join with your dog(s) where you will meet other dog owners and enjoy a stroll through our beautiful Devon countryside. Liz Marden will be there with you all to guide you on the walk and provide any support/ advice on issues that you may be experiencing.

The cost of the walk is £5 per person, per week and the walks will last between 30mins – 1 hour. The walks will take place on Wednesday afternoons from 2-3pm.

The location of the walks may change each week or every now and then to add variety but all walks will have been first checked by Liz Marden to ensure their suitability. You are responsible for checking the locations of each week advertised via Facebook and emails.

Puppies have to be 6 months plus to join to prevent joint issues caused by over exercising. Children under 16yrs old require an adult to accompany them.

You are also responsible for your own safety whilst out on the walks with this group.

Rules of the walks

During the walk you are responsible for your own dog, including:

- ✓ Supplying your own adequate walking equipment – leads, collars, harnesses
- ✓ Picking up their poo
- ✓ Providing them with water
- ✓ Keeping them on-lead at all times
- ✓ Ensuring that your dog does not approach another if permission has not been sought by the other owner or if your dog is reactive

This group is open to anyone who has a dog(s) and wishes to join, they do not have had to of been a client of mine beforehand. Due to this there may be a range of people and dogs who have differing degrees of reactivity towards other dogs/ people. This is why it is so important that everyone keeps their dogs on lead. Not every dog there will want to physically meet the other dogs or even people. Please ensure that you respect each other's space and ask each other if it's ok to do so before you approach or let your dog's physically interact.

Registration

The registration form must be fully and truthfully completed, including fully reading this Terms, Conditions & Privacy Policy document, before emailing it back to liz.naturestherapies@gmail.com in order to join the Supported Social Walks.

Reactive dogs (dogs who show any form of aggression towards other dogs or people) are welcome to join this group however must have a behavioural consultation with Liz Marden first to ensure that these dogs can cope in a group walk setting.

Payment

Full payment of £5 per person for the Supported Social Walk session each week is to be paid by the end of each walk.

Payment can be made either by cash which will need to be given to Liz Marden at the end of the walk. Or via bank transfer (reference your full name) to the following account:

Account number: 93269990

Sort Code: 09-01-26

You are also responsible for paying your own car parking charge if one is required.

Cancellations

Every now and then a session may be cancelled for that week, in these cases Liz Marden will put a notice out on the Nature's Therapies Facebook page www.facebook.com/naturestherapies or if requested via email.

Short notice cancellations by Liz are highly unlikely but could be caused by extreme weather conditions such as snow and ice, illness or injury. Liz will endeavour to give 24 hours' notice of any cancellations where possible.

Refunds

Refunds will only be offered to customers who have paid for an upcoming walk via bank transfer or cash, before the session date and time, which is then cancelled by Liz Marden.

Privacy Policy

In line with the new GDPR regulations 2018 the following details Nature's Therapies privacy policy:

Nature's Therapies is owned by Liz Marden who is a qualified Animal Behaviourist and Trainer (BSc Hons), as well as being a Level 2 qualified Sekhem Reiki practitioner.

Personal information such as phone numbers, addresses and emails will not be passed on to any 3rd party organisations outside of Nature's Therapies.

Personal information will only be used in order to contact you about a service you are currently using with Nature's Therapies, to request a review, or to offer you any future events, special offers or courses/ workshops that may be running.

If you agree to this policy on the registration form, you are also giving Liz Marden permission to take yours and your dog's photograph to use for her business purposes, such as posting them on social media platforms including Facebook, Instagram and Twitter, as well as on the Nature's Therapies website www.natures-therapies.co.uk

Information provided on yourself and your animal may be kept on file for up to 5 years at Nature's Therapies. As per the GDPR regulations you may request to see this information at any time.

Signed: Liz Marden

Nature's Therapies



2nd May 2019